



Technical &
Professional
Recruitment

QUALITY POLICY STATEMENT

The company's prime objective is to provide a consistent high-quality recruitment service to both its current and future customers, such that they regard Gold Group as their supplier of choice for fulfilling their recruitment requirements. Our skilled and motivated team of resourcers, consultants and account managers strive to exceed client and candidate expectations, while building and maintaining strong and rewarding business relationships

The successful delivery of this Policy is achieved by utilising the key aspects of the Quality Management System as described within our Quality manual, ensuring compliance with the ISO 9001:2015, including any relevant statutory and regulatory requirements.

Continuous improvement of the business is facilitated through regular Management review processes, monitoring both our operational and service delivery levels thus minimising the risk, impeding the growth and success of the business. The regular review of our quality objectives ensures that the business is constantly moving forwards, highlighting areas for improvement and taking the necessary actions to achieve a positive outcome.

To this end, the Quality Management System is reviewed at appropriate intervals and enhanced wherever possible based on both internal and external audit, along with the input from and consideration of our interested parties.

ENVIRONMENTAL POLICY STATEMENT

Gold Group is committed to carrying out its business in a manner which minimises risk to and reduces our effect on the environment.

Through regular review of its environmental objectives with the aim to maintain minimal or improve upon its impact on the environment through the prevention of avoidable pollution, control of generated waste and staff awareness.

The company is committed to meeting all relevant legislation relating to the environment as well as any other statutory requirements relating to its business. Its commitment to green practices can be seen within the following activities:

- Adopting environmental best practices throughout its operation
- Using materials from sustainable resources wherever practicable
- Minimise waste and use recycling schemes wherever appropriate
- Encourage staff to be pro-active in environmental management
- Ensuring, where possible, all service providers are local to reduce our carbon footprint

This policy is achieved through the implementation and continuous development of an Environmental Management System that meets the requirements of the international standard ISO 14001:2015, and is communicated to all interested parties via the company web site as well as to any other personnel who may work with or on behalf of the company.

Signed: Nick Howie
Position: Director
Date of Review: March 2025

(Date of Next Review: March 2026)